



HANDLE - Bar

MAKING THE EXTREME ACCESSIBLE

Unit 3&4, 27 Balsam Ave. Old West Mall, Bragg Creek,
TOL OKO Alberta, Canada, www.handle-bar.ca
Info@handle-bar.ca / 4039691465

Rental shop and mechanic

Who Are We

We are an outdoor adventure company providing an adventure experience for all. On one hand, we provide the people and tools for the adventure. On the other hand, we provide the food from our restaurant for the post-ride experience. We are a small team ranging from 8-14 staff depending on the season in both the restaurant and adventure shop. We are a German company providing European food. Although the Adventure shop and restaurant are adjacent to one another we are one team and help each other out if needed. We provide Adventure experiences all year around in biking, skiing, hiking, and Fat-biking, we do lessons, Kids camps, and guided adventures on bike and foot.

Pay & Commitment

- \$19/h
- Required to work Fridays, Saturdays and Sundays, most statutory holidays,
- Position is for 3-4 days per week 6- 8 hours per shift. This may increase in busier times of the year.

The Job

I am looking for an individual who can keep our rental fleet in quality mechanical condition as well as deal with the day-to-day tasks of a rental shop. This individual's role would be to maintain our rental fleet of Bikes, winter, and summer, to ensure that they are safe and in good working order. The role also involves renting out our rental equipment, taking phone calls, answering emails, and assisting customers with any requests they may have about products offered in our shop. This involves carrying out regular maintenance and servicing, as well as repairs to parts and components. You will be talking to guests and tourists, assisting them in their choice of bikes to rent for the day, and making sure the bike is fitted correctly for them.

Roles and Responsibilities

In this role of rental shop worker and mechanic, you are responsible for maintaining, repairing, washing, and servicing bicycles, and our remaining rental fleet. You will be responsible for keeping a clean and professional work environment. You will be responsible for making bookings and advising customers on the right equipment. You should be able to provide advice on trails in the area, equipment maintenance, and safety.

Requirements for the Job



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- Create rental bookings for customers, in person or over the phone
- Knowledge of Bragg Creek area trail system
- Diagnose bicycle faults and repairs
- Carry out regularly scheduled maintenance and services on bicycles
- Advise customers on bicycle for their rental
- Advise customers on repairs
- English communication skills

What Skills Am I Looking For

- Knowledge of bicycle components and systems
- Ability to diagnose and repair mechanical issues
- Good communication and customer service skills
- Attention to detail and accuracy
- Ability to work under pressure
- Basic computer skills
- Strong Social Skills

Requirements Skills & Certificate

- Valid Standard First Aid & CPR certificate or Higher
- Valid Class 5 driver's licence
- Past bike mechanic experience

What Personality Traits Am I Looking For

- Good communication skills
- Able to work independently
- Physical strength and dexterity
- Problem-solving ability
- Aptitude for mechanical work

Other useful skills for us

- KANSI Level 1 or higher
- PMBIA Level 1 or higher
- OCC/IGA/ACMG level 1 or higher
- Love for biking/hiking/skiing/walking
- Knowledge on local Animals/Plants/Birds/Ecosystems
- Baking/Cooking



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- A 2nd language
- Photography

How to Apply

Please send us your application and resume via email to info@handle-bar.ca, or bring it by the shop in person.

If you have any question please reach out to us.

Kind regards,

Moritz Kneibel
Owner
Handle-Bar